

**CHALLENGE**



A medical equipment manufacturer was faced with a field remediation affecting more than 130,000 units. Remediation needed to be completed within FDA guidelines and the units affected were spread across the United States.

**SOLUTION**



Because of our ISO 13485:2016 certification, nationwide infrastructure, technician skillset and economical approach, the manufacturer chose Agiliti to complete the remediation.

**RESULTS**



**Performed within budget**



**Exceeded quality standards**



**Manufacturer's customers satisfaction score**



**Documentation process throughout project**



**130,566 units completed**



**575 Manufacturer customer sites completed (100%)**



**Serviced in 48 states**



**Project duration: 15 months**

**LET'S TALK**

**Contact us to discuss your needs and learn more about our other services:**

- Equipment fleet logistics
- Product installation
- Preventive maintenance and repair
- Device upgrade projects
- Limited release programs
- Equipment rentals

Visit us online at [www.agilitihealth.com/manufacturers](http://www.agilitihealth.com/manufacturers) or call 855.604.5464

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