

NPT4™

User Manual



Doc. #8123, Rev. 1.0, Rev. Date: 07/22/2021



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Introduction

This user manual includes safety and warning information, setup, operating, cleaning, and preventive maintenance instructions for the NPT4™. Sizewise recommends reading and fully understanding this manual completely before operating the product. Failure to use the product properly may cause damage to the product, property, or persons including illness, injury, or death. Questions may be directed to our 24/7/365 customer service team:

Sizewise Customer Service

800-814-9389

info@sizewise.com

- The product images contained in this user manual are for reference only. Actual product may vary.
- Information in this user manual is subject to change without notice. Ensure current version of this manual is obtained prior to use.

Intended Use Statement

NPT4 will provide pressure redistribution for individuals at risk for pressure injury development. The polycarbonate top cover is designed to reduce shear as the patient is repositioned or transferred with the Mattress Asset Protection (MAP™) Liner. The copper infused memory foam topper will enhance micro-climate control and patient comfort. Those patients at higher risk for pressure injury development may be managed by using the control unit that converts the mattress to an active alternating surface with added head to heal micro-climate control. The patient support surface is designed to fit any standard hospital medical bed.

General Guidance

- Authorized user is defined as an adult.
- Read and completely understand the manual before use.
- DO NOT modify this equipment without authorization from the manufacturer.
- Only use Sizewise accessories that are specific to the NPT4.
- At certain intervals, maintenance of this product is required and must be performed by authorized personnel only.
- Retain this manual for future use and maintenance.
- Patients, or users, should be risk assessed to ensure they are able to understand this manual and operate the NPT4 safely without risk to themselves or others.

Symbols, definitions, and fonts are used throughout this manual to aid user readability and understanding of content.

Standard Text: Used for regular information.

Bold Text: Emphasizes a word or phrase.

NOTE: Sets apart special information or important instruction clarification.

Safe Working Load: The equipment's maximum external mechanical load permitted in normal use. The sum of the patient's weight, other equipment/accessories, and load supported by that equipment/accessories may not exceed the Safe Working Load.

Maximum Patient Weight: The greatest permissible patient weight in normal use. The maximum patient weight may be lower than the Safe Working Load if additional equipment/accessories are used.

Product at a Glance

Features



Mattress

For more info, see page 21.



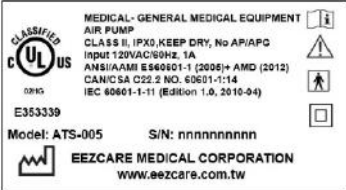

Optional Control Unit

For more info, see page 20.

Symbols

Symbol	Definition
	<p>Certification: Indicates device has been independently tested and meets the published safety standard(s).</p>
	<p>Conformity: Indicates conformity with health, safety, and environmental protection standards for products sold within the European Economic Area.</p>
	<p>Device Type: Indicates a Type BF device properly protected from electrical shock.</p>
	<p>Electrical Equipment Designation: Indicates Class II double insulated.</p>
	<p>Follow Instructions for Use: Indicates mandatory action to refer to the user manual.</p>
	<p>Accompanying Documents: Indicates the need to refer to the operating instructions.</p>
	<p>Electrical Shock Hazard Warning: Symbol alerts user to the presence of electrical shock hazards. It is important to follow all instructions and special procedures to avoid electrical shock to the operator, caregiver, and/or patient.</p>
	<p>Contraindication: Indicates important information that may be contradictory to the product instructions, which if not understood, could cause serious injury.</p>
	<p>Warning/Caution: Symbol alerts user to the presence of important operating, maintenance, or servicing instructions. Disregarding a warning could result in patient and/or user injury, as well as damage to equipment.</p>

Labels

Label	Description
 <p> CLASSIFIED C UL US MEDICAL- GENERAL MEDICAL EQUIPMENT AIR PUMP CLASS II, IPX0, KEEP DRY, No AFI/APG Input 120VAC/50Hz, 1A ANSI/AAMI ES60601-1 (2005)+AMD (2012) CAN/CSA C22.2 NO. 60601-1:14 IEC 60601-1-11 (Edition 1.0, 2010-04) E353339 Model: ATS-005 S/N: nnnnnnnnn EEZCARE MEDICAL CORPORATION www.eezcare.com.tw </p>	<p>Manufacturer's Label: Indicates numerous product details, including safety standard conformance, manufacture date, and electrical rating.</p>
 <p> CPR 27008707, Rev. 1.0 </p>	<p>CPR Label: CPR event disconnect location.</p>

Safety Instructions

Only authorized users should operate the NPT4™. A thorough understanding of the NPT4 user manual is required prior to use. Follow the instructions contained in this manual carefully. Use the NPT4 only if it is in proper working order. The terms Warning and Caution are used frequently throughout this manual. A clear and concise understanding is required of these two terms.



CONTRAINDICATION: Indicates a condition or circumstance which makes a particular treatment or procedure potentially inadvisable, which if not understood, could cause serious injury.



ELECTRICAL SHOCK HAZARD WARNING: This symbol is intended to alert the user to the presence of electrical shock hazards. It is important to follow all instructions and special procedures to avoid electrical shock to the operator, care provider, and/or patient.



WARNING: Indicates a potentially dangerous situation, which if not avoided, could result in injury ranging from moderate to serious severity up to and including death.



CAUTION: Indicates a potentially dangerous situation, which if not avoided, could result in injury ranging from minor to moderate severity.

Contraindications



CONTRAINDICATION: Use of active therapy surfaces (mattresses) with patients who have an unstabilized spinal cord injury could cause serious injury to the patient.



CONTRAINDICATION: Use of active therapy surfaces (mattresses) with patients who have cervical or skeletal traction could cause serious injury to the patient.

Electrical Shock Hazards



ELECTRICAL SHOCK HAZARD WARNING: Inappropriate handling of the power supply cord, (e.g. by kinking, shearing, other mechanical damages) is hazardous.



ELECTRICAL SHOCK HAZARD WARNING: Before any cleaning and disinfection procedures are performed, unplug power cord from outlet to eliminate possibility of electrical shock.



ELECTRICAL SHOCK HAZARD WARNING: Electrical shock may occur when plugging the NPT4™ optional air pump into the wall outlet. Use ONLY grounded or hospital-grade outlets.



ELECTRICAL SHOCK HAZARD WARNING: To avoid electrical shock, DO NOT open the control unit. Refer servicing to qualified personnel only.

Safety Instructions

Warnings



WARNING: This bed must be assembled, positioned, and used in accordance with these instructions.



WARNING: NPT4™ is to be used in accordance with each facility's policies and procedures.



WARNING: Any change to the specifications can result in malfunction or damage to the NPT4™.



WARNING: Do not exceed safe working load listed in the specifications. Can lead to injury or damage.



WARNING: Care shall be taken when repositioning or transferring a patient in or out of bed. Body weight should be evenly distributed over bed deck at all times. **DO NOT** allow the patient to lie, sit, or lean in such a way that their entire body weight is placed only on the raised head or foot section of the bed.



WARNING: Bed rail entrapment can result in serious injury or even death. Sizewise recommends caregivers be mindful of the FDA guidelines relevant to bed rail entrapment. These guidelines can be found on the FDA website as referenced below. When using a replacement support surface, the caregiver is responsible for ensuring the mattress properly fits the bed frame. It is also the caregiver's decision whether or not to use bed rails with the patient.



WARNING: During operation, cell phone with a maximum output power of 2 watts shall be kept at least 3.3m distance from unit.



WARNING: This unit shall not be serviced or maintained while in use with a patient.

Safety Instructions

Cautions



CAUTION: If patient is in prone position (face down), take extra care to ensure patient's airway is not compromised.



CAUTION: Be sure the siderails are high enough to properly protect the patient when the mattress is fully inflated, while continuing to be mindful of the FDA guidelines on bed rail entrapment.



CAUTION: Do not leave a patient positioned prone on the mattress surface. The decision to position a patient prone should be at the discretion of the facility's medical staff.



CAUTION: The operator educational background must at least for 8 years.



CAUTION: Use of NPT4™ is only one element of care in the prevention and treatment of pressure injuries. Frequent repositioning, proper care, routine skin assessment, wound treatment and proper nutrition are but a few of the elements required in the prevention and treatment of pressure injuries. As there are many factors that may influence the development of a pressure injuries for each individual, the ultimate responsibility in the prevention and treatment of pressure injuries is with the health care professional.



CAUTION: Only one person should occupy the bed at a time.



CAUTION: Specialty mattresses, including powered air mattress surfaces, may pose a risk of entrapment. Prior to use, ensure the therapeutic benefits outweigh the risk of entrapment.



CAUTION: Disconnect control unit from electrical supply before cleaning.



CAUTION: Use only approved replacement parts.



CAUTION: Do not open assemblies such as the control unit. If unauthorized personnel perform work on these components, the manufacturer's warranty becomes void.



CAUTION: Ensure that maintenance and installation are performed exclusively by qualified personnel.



CAUTION: Only authorized personnel should engage in the troubleshooting process. Troubleshooting by unauthorized persons could result in personal injury or equipment damage.



CAUTION: It is recommended that gloves and protective clothing be worn at all times during cleaning and disinfecting.



CAUTION: The mattress requires regular maintenance to ensure performance and avoid premature wear, damage and injury.

Safety Instructions

General Notes

NOTE: To ensure that approved chemical agents are being used for the polycarbonate/polyurethane, contact your Sizewise representative.

NOTE: Do not attempt to clean HEPA filters, as they are to be removed and replaced only.

NOTE: HEPA filters aid in contamination control for facilities. HEPA filters do not filter out gases and odor molecules such as chemical vapors and cigarette smoke.

NOTE: HEPA filter must be used in conjunction with the manufacturer supplied filter. DO NOT attempt to install HEPA filter without the original equipment filter.

NOTE: Ensure factory filter is completely dry before placing HEPA filter in unit.

NOTE: The HEPA filter is to be installed in applicable models and pumps in conjunction with the next factory filter cleaning procedure.

NOTE: Installation and/or handling of HEPA filter requires PPE. Service personnel should wear a mask, gloves, and protective clothing to avoid exposure to possible contaminants.

NOTE: Tools are not required for installation of HEPA filter.

NOTE: Ensure unit is off and/or removed from power source prior to servicing or replacement of filter or HEPA filter.

NOTE: DO NOT MODIFY HEPA filter for installation. Order filter from Sizewise to receive filter with correct dimensions.

NOTE: Only the outer cover of the mattress requires cleaning and maintenance. Disassembly of the support surface for maintenance of internal components is not recommended. Do not use harsh solvents or cleaners. Special care should be used to not puncture the mattress with needles or sharp instruments. This may result in loss of integrity of the mattress cover or internal components.

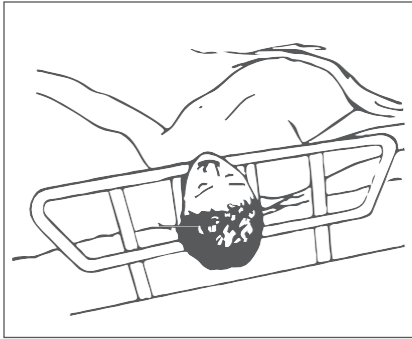
NOTE: If additional cleaning is necessary, top covers may be removed and laundered using standard hospital disinfectant/detergent. DO NOT use temperatures in excess of 120°F (49°C).

NOTE: After washing, the mattress top cover is to be air dried or dried in a dryer at very low or no heat to protect it from heat-related damage.

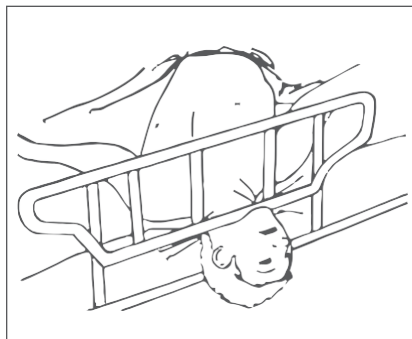
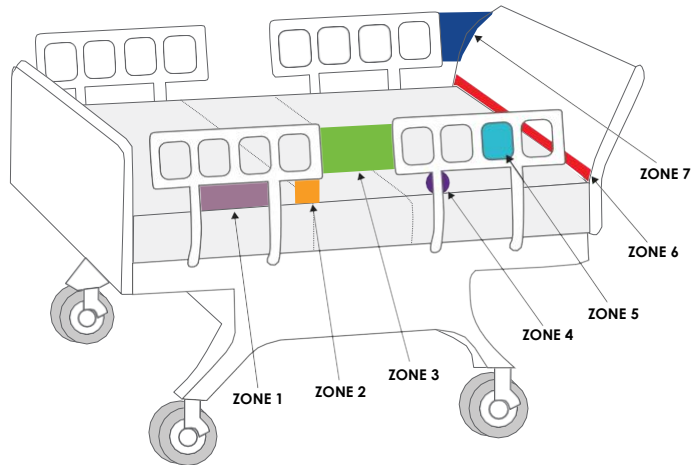
Seven Zones of Bed Rail Entrapment



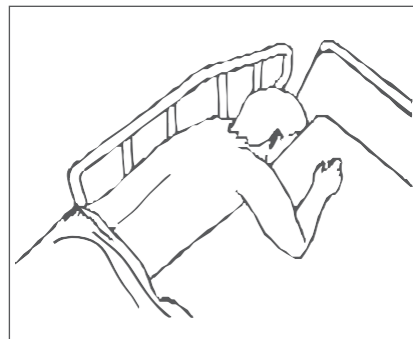
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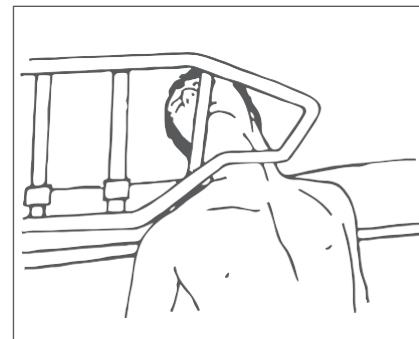
Zone 1:
Within the Rail



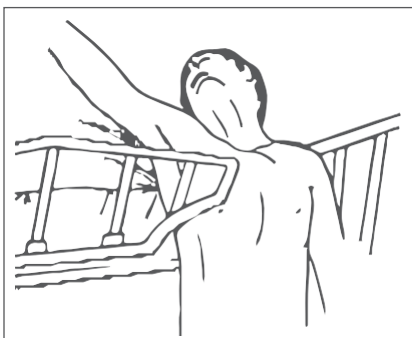
Zone 2:
Under the Rail, Between the Rail Supports, or Next to a Single Rail Support



Zone 3:
Between the Rail and the Mattress



Zone 4:
Under the Rail, at the Ends of the Rail



Zone 5:
Between Split Bed Rails



Zone 6:
Between the End of the Rail and the Side Edge of the Head or Footboard



Zone 7:
Between the Head or Footboard and the Mattress End

Reference: Hospital Bed System Dimensional and Assessment Guidance to Reduce Entrapment. (2006, Mar. 10). U.S. Health and Human Services Food and Drug Administration Center for Devices and Radiological Health. Retrieved from <https://www.fda.gov/downloads/medicaldevices/deviceguidanceandguidance/guidancedocuments/ucm072729.pdf>

Specification

Mattress Dimensions	
32" Mattress	7"H - 32"W - 80"L (17.5 cm - 81 cm - 203 cm)
35" Mattress	7"H - 35"W - 75"L (17.5 cm - 89 cm - 191 cm)
	7"H - 35"W - 80"L (17.5 cm - 89 cm - 203 cm)
	7"H - 35"W - 84"L (17.5 cm - 89 cm - 213 cm)
39" Mattress	7"H - 39"W - 80"L (17.5 cm - 99 cm - 203 cm)
42" Mattress	7"H - 42"W - 80"L (17.5 cm - 107 cm - 203 cm)
48" Mattress	7"H - 48"W - 80"L (17.5 cm - 122 cm - 203 cm)
54" Mattress	7"H - 54"W - 80"L (17.5 cm - 137 cm - 203 cm)
60" Mattress	7"H - 60"W - 80"L (17.5 cm - 152 cm - 203 cm)
Mattress Characteristics	
Air Cells	70 Denier Nylon / Polyurethane Foam Filled
Foam	High-Density Polyurethane Open Cell Foam
Mattress Weight Capacity	
32" Mattress	500 lb.(227 kg)
35" Mattress	500 lb.(227 kg)
39" Mattress	750 lb.(340 kg)
42" Mattress	750 lb.(340 kg)
48" Mattress	1,000 lb.(454 kg)
54" Mattress	1,000 lb.(454 kg)
60" Mattress	1,000 lb.(454 kg)

Specification

Control Unit Specifications	
Regulatory Compliance	ANSI/AAMI ES60601-1 (2005) + AMD (2012) CAN/CSA C22.2 NO. 60601-1:14 IEC60601-1-11 (Edition 1.0, 2010-04)
Safety Standards	UL, c-UL, CE
Electrical Classification	Class II
Power Supply	120 V AC, 60Hz, 12W, 1A Or 100 V AC 50/60Hz, 12W, 1A Or 230 V AC 50Hz, 12W, 1A
Fuse Rating	250 V, T1AL
Dimensions	10.2" x 5.1" x 3.1" (26cm x 13cm x 8cm)
Weight	3.3 lb. (1.5kg)
Environment Requirements	Temperature: Operation 41°F to 104°F (5°C to 40°C) Storage -13°F to 158°F (-25°C to 70°C) Shipping -13°F to 158°F (-25°C to 70°C) Humidity: Operation less than 93% non-condensing Storage less than 93% non-condensing Atmospheric pressure: Operation 700-1060 hPa

EMC Information

NPT4™ has been tested for compliance with EMC requirements. The guidelines in this section will help ensure the equipment meets the requirements of the standard.



WARNING: Use of this equipment adjacent to or stacked with other equipment should be avoided because it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify that they are operating normally.



WARNING: Use of accessories, transducers, and cables other than those specified or provided by the manufacturer of this equipment could result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment and result in improper operation.



WARNING: Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 in) to any part of the NPT4™ control unit, including cables specified by the manufacturer. Otherwise, degradation of the performance of this equipment could result.



WARNING: During operation, cell phone with a maximum output power of 2 watts shall be kept at least 3.3m distance from unit.



CAUTION: This device conforms to all requirements specified by the standards for electromagnetic compatibility (EMC). Problems are not likely to be encountered by the user due to inadequate electromagnetic immunity. While the standards are based on expected environments of use, electromagnetic immunity is always relative. If unusual, intermittent device behavior is encountered and can be associated with cell phones, radio or TV transmitters, or electro-medical equipment, electromagnetic interference could be the cause. If such interference occurs, the interfering equipment should be moved away from this device.

Guidance and Manufacturer’s Declaration – Emissions

NPT4™ is intended for use in the electromagnetic environment specified below. The customer or user of NPT4™ should ensure that it is used in such an environment.

Emissions Test	Compliance	Electromagnetic Environment Guidance
RF Emissions CISPR 11	Group 1	NPT4™ uses RF energy only for its internal functions. Therefore, its RF emissions are very low and not likely to cause any interference in nearby electronic equipment.
RF Emissions CISPR 11	Class B	<p><i>NOTE:</i> The higher IMMUNITY TEST LEVELS specified for the HOME HEALTH CARE ENVIRONMENT are necessary due to the closer distances to certain electromagnetic sources than found in the professional healthcare facility environment. Examples include PORTABLE RF communications equipment such as mobile phones and amateur radio equipment.</p>
Harmonic Emissions IEC 61000-3-2	Class B	
Voltage Fluctuations and Flicker IEC 61000-3-3	Complies	

EMC Information

Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment Guidance
Electrostatic Discharge (ESD) IEC 61000-4-2	±6kV, ±8kV Contact ±2kV, ±4kV, ±8kV, and ±15kV, Air	±6kV, ±8kV Contact ±2kV, ±4kV, ±8kV, and ±15kV, Air	Floors should be wood, concrete, or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Electrical Fast Transients and Bursts (EFT) IEC 61000-4-4	±2kV Mains	±2kV Mains	Mains power quality should be that of a typical commercial or hospital environment.
Surges IEC 61000-4-5	±1kV Differential ±2kV Common	±1kV Differential ±2kV Common	Mains power quality should be that of a typical commercial or hospital grade.
Voltage Dips and Short Interruptions IEC 61000-4-11	0% U_T : 0.5 cycle At 0°, 45°, 90°, 135°, 180°, 225°, 270°, and 315° 0% U_T : 1 cycle At 0° and 180° 70% U_T : 25 cycles (50Hz) At 0° and 180° 0% U_T : 250 cycles (50Hz) At 0° and 180°	0% U_T : 0.5 cycle At 0°, 45°, 90°, 135°, 180°, 225°, 270°, and 315° 0% U_T : 1 cycle At 0° and 180° 70% U_T : 25 cycles (50Hz) At 0° and 180° 0% U_T : 250 cycles (50Hz) At 0° and 180°	Mains power quality should be that of a typical commercial or hospital environment. If the user of NPT4™ requires continued operation during power mains interruptions, it is recommended that the control unit be powered from an uninterruptable power supply or battery.
Power Frequency Magnetic Fields IEC 61000-4-8	30A/m (50/60Hz)	30A/m (50/60Hz)	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

NOTE: U_T is the AC mains voltage prior to application of the test level.

EMC Information

Immunity Test	IEC 60601 Test Level	Compliance Level	Electromagnetic Environment Guidance
Conducted RF IEC 61000-4-6	3V RMS 0.15MHz – 80MHz	3V RMS 0.15MHz – 80MHz	Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey, should be less than the compliance level in each frequency range. Interference may occur in the vicinity of equipment marked with this symbol.
	6V RMS ISM and Amateur Radio bands between 0.15MHz – 80MHz 80% AM at 1KHz	6V RMS ISM and Amateur Radio bands between 0.15MHz – 80MHz 80% AM at 1KHz	
Radiated RF IEC 61000-4-3	10V/m 80MHz – 2.7GHz 80% AM at 1KHz	10V/m 80MHz – 2.7GHz 80% AM at 1KHz	

NOTE: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects, and people.

^a Field strengths from fixed transmitters such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast, and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which NPT4™ is used exceeds the applicable RF compliance level above, the control unit should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the control unit.

EMC Information

Immunity to Proximity Fields from Radio Frequency Wireless Communications Equipment

In addition to the Radiated RF IEC 61000-4-3 as shown in the table above, NPT4™ has been tested as specified in the table below.

Test Frequency (MHz)	Band (MHz)	Service	Modulation	Maximum Power (W)	Distance (m)	Immunity Test Level (V/m)
385	380-390	Tetra 400	Pulse Modulation 18Hz	1.8	0.3	27
450	430-470	GMRS 460, FRS 460	Pulse Modulation 18 Hz	2	0.3	28
710	704-787	LTE Band 13, 17	Pulse Modulation 217 Hz	0.2	0.3	9
745						
780						
810	800-960	GSM 800/900	Pulse modulation 18 Hz	2	0.3	28
870		TETRA 800,				
930		iDEN 820, CDMA 850,				
		LTE Band 5				
1720	1700-1990	GSM 1800;	Pulse Modulation 217 Hz	2	0.3	28
1845		CDMA 1900; GSM 1900;				
1970		DECT; LTE Band 1,3,4,25; UMTS				
2450	2400-2570	Bluetooth WLAN, 802.11 b/g/n, RFID	Pulse Modulation 217 Hz	2	0.3	28
5240	5100-5800	WLAN 802.11 a/n	Pulse Modulation 217 Hz	0.2	0.3	9

Unpacking

Instructions

1. Remove products from packing materials and examine for shipping damage. Notify Sizewise immediately upon discover of damage.
 - a. *If delivered by a freight company:* note a description of the damage on the carrier's bill of lading and take photos for your records. Depending on the shipping arrangement, the obligation to prepare, file, and pursue any claim for any damage or loss may be on the shipping recipient (or buyer).
 - b. *If delivered by a Sizewise employee:* please reach out to your local contact to initiate the process.
2. If replacement parts are needed, contact Sizewise Customer Service: 800-814-9389.
3. Place product box on flat, level surface to avoid unintended movement during setup.
4. Remove packaging surrounding product.

Setup

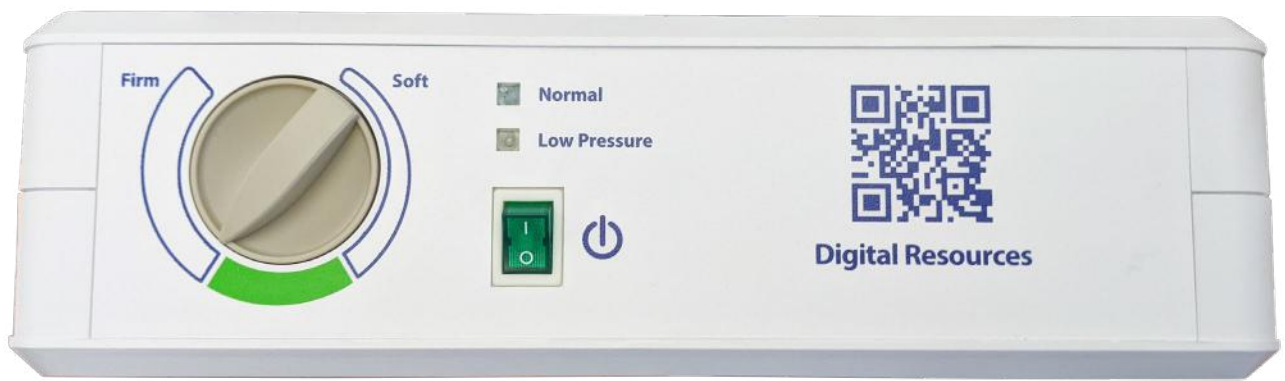
Instructions

1. Verify mattress is the correct size for the bed frame top deck. Refer to Siderail Entrapment Guidelines. (See Table of Contents).
2. Place bed frame in flat position.
3. Install the mattress with the sloped heel section toward the foot of the bed.
4. Optional connect control unit and perform safety checklist in maintenance section. (See Table of Contents).
5. Disinfect mattress prior to patient use. Refer to Mattress Cleaning Instructions (See Table of Contents).



Control Unit

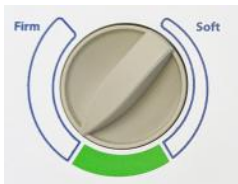
Controls Layout



Power Button



Digital Resources QR Code



Soft/Firm Dial

Operating Instructions

Static Pressure Redistribution



WARNING: Do not exceed safe working load listed in the specifications. Can lead to Injury or damage.

NOTE: Micro-climate control can only be achieved when using mattress in conjunction with optional control unit.

NOTE: NPT4™ provides static non-powered pressure redistribution. Using the optional control unit provides alternating pressure and micro-climate control.

1. Place the mattress on the bed frame with the sloped heel zone and connectors at the foot of the bed.
2. If using the control unit, hang unit on the end of the bed using the hangers, or place on a stable horizontal surface. (Do not place the control unit on the floor!)

To connect the control unit, insert the connectors at the end of the external manifold into the corresponding connectors on the side of the mattress. Ensure the hoses are not kinked or twisted. Push in securely until a "clicks" sounds. Next, connect the opposite end of the hose assembly to the control unit.

Control Unit (optional)

1. Ensure unit is plugged in to power.
2. Ensure control unit and mattress are connected properly.
3. Press power switch to on position.
4. Use selector knob to adjust alternating cells to desired firmness level.



Operating Instructions

Normal Indicator

WARNING: Care shall be taken when repositioning or transferring a patient in or out of bed. Body weight should be evenly distributed over bed deck at all times. DO NOT allow the patient to lie, sit, or lean in such a way that their entire body weight is placed only on the raised head or foot section of the bed.

CAUTION: Use of NPT4™ is only one element of care in the prevention and treatment of pressure injuries. Frequent repositioning, proper care, routine skin assessment, wound treatment and proper nutrition are but a few of the elements required in the prevention and treatment of pressure injuries. As there are many factors that may influence the development of a pressure injuries for each individual, the ultimate responsibility in the prevention and treatment of pressure injuries is with the health care professional.

1. When control unit is plugged in properly and leaks are not present, the unit will illuminate this green LED indicator.
2. This Indicates the unit is ready for operation.



Low Pressure Indicator

NOTE: The Low Pressure alarm will sound if the mattress has not reached 30mmHg after 45 minutes when first turned on.

1. When control unit is plugged in properly and leaks are present, the unit will flash the LED indicator for Low Pressure.
2. Reference troubleshooting if this indicator light is illuminated and a solution is not apparent.



CPR Event

For quick deflation in the event CPR is required:

1. Turn power OFF.
2. Remove the hoses form the control unit.

Cleaning Instructions

Cleaning/Disinfection



ELECTRICAL SHOCK HAZARD WARNING: Before any cleaning and disinfection procedures are performed, unplug power cord from outlet to eliminate possibility of electrical shock.

To minimize the negative impact of cleaning agents:

- Contact time must be monitored and kept to the required time identified on the manufacturer's instructions.
- All cleaning solutions must be diluted in accordance with the manufacturer's instructions.
- A potential of electrical shock hazard exists with a power supplied bed. Unplug the power cord from the outlet before cleaning and/or disinfection procedures are performed. Do not apply water or solution directly in or on the connectors. Secure any bed section and lock brake casters prior to configuring the bed in the desired position for cleaning.

Recommended EPA-Registered Disinfectants

To address exposures and aid in preventing the spread of COVID-19, Sizewise recommends following CDC guidance for use of EPA-registered disinfectants with a SARS-CoV-2 claim.

Clostridium difficile (C. diff) Prevention: To address exposures and aid in preventing the spread of Clostridium difficile (C. diff), Sizewise recommends following CDC guidance for use of EPA-registered disinfectants with a sporicidal claim, or properly diluted sodium hypochlorite.

- Perform hand hygiene using soap and warm water, or hand sanitizer.
- Personal Protective Equipment should be used as directed by the safety data sheet for the disinfectant.
- Prepare the disinfectant according to the manufacturer's recommendations.
- Use a coarse cloth, dampened with the disinfectant solution, to wipe the mattress top and bottom cover, making sure to wipe between the mattress and side rail.
- Avoid excessive moisture to prevent damage.
- Ensure that all surfaces remain wet with disinfectant for the manufacturer's required contact time.
- Rinse all surfaces with a clean cloth dampened with fresh water to remove chemical and organic residue.
- After cleaning, all surfaces are to be wiped with a clean, dry cloth to remove excess moisture or residue and allowed to air dry.
- Remove disposable gloves and discard in the trash; perform hand hygiene using soap and warm water, or hand sanitizer, and then remove eye protection.
- To reduce the discoloration of fabrics and degradation of the sleep surface lining, surfaces must be thoroughly rinsed with clean, fresh water to remove chemical residue immediately after the manufacturer's recommended "wet contact time" has been reached. The use of bleach-based solutions must be avoided whenever possible.

Cleaning Blood and Other Excretions

Blood and other excretions should be removed while wet, if possible. These substances are more difficult to remove once they have dried to surfaces. Dried blood and other excretions are to be removed using ample disinfectant solution in order to moisten the substance and make it easier to clean.

Cleaning Instructions

Mattress Cleaning Instructions



ELECTRICAL SHOCK HAZARD WARNING: Before any cleaning and disinfection procedures are performed, unplug power cord from outlet to eliminate possibility of electrical shock.

NOTE: Only the outer cover of the mattress requires cleaning and maintenance. Disassembly of the support surface for maintenance of internal components is not recommended. Do not use harsh solvents or cleaners. Special care should be used to not puncture the mattress with needles or sharp instruments. This may result in loss of integrity of the mattress cover or internal components.

NOTE: To ensure that approved chemical agents are being used for the polycarbonate/polyurethane, contact your Sizewise representative.

Polycarbonate/Polyurethane Mattress Top Cover

The polycarbonate/polyurethane material is resistant to a wide variety of hospital cleaners and resists breakdown with disinfectants and cleaners based on chlorine, alcohol, peroxide, quaternary ammonium, chloramine and phenol. Personal Protective Equipment (PPE) should always be used as directed by the disinfectant's Material Safety Data Sheet.

1. Prepare the disinfectant according to the manufacturer's recommendations.
2. Prepare a separate bucket of warm, fresh water to be used for rinsing the equipment after cleaning/disinfecting procedures are completed as instructed.
3. All surfaces of the mattress are to be wiped using a cloth dampened with the disinfectant, prepared as directed by the manufacturer's recommendations, to remove organic material and visible soil.
4. Allow the mattress shell to remain wet with disinfectant solution for the manufacturer's recommended contact time.
5. Stains on the mattress top cover may be treated using an approved stain remover, according to the manufacturer's recommendations.
6. Rinse all surfaces of the mattress with fresh water and clean cloth to remove chemical and organic residue.

- No Abrasives: Abrasive cleaners and abrasive cleaning devices (scouring sponges) will dramatically reduce the life of any polyurethane surface. Do Not Use Solvents!
- Follow dilution recommendations: One of the most significant errors in cleaning mattress surfaces is not diluting a cleaner according to manufacturer recommendations. Most surface cleaners are sold in concentrated forms and are intended to be diluted, usually with a large percentage of water. Failing to do this can shorten the life of the mattress surface significantly.
- Rinse after using a cleaning agent: When you wipe across a surface with a cleaner/chemical strong enough to kill bacteria, you must rinse afterward. Leaving the cleaner to dry on the surface will shorten its lifespan.

Cleaning Instructions

Laundry Instructions



ELECTRICAL SHOCK HAZARD WARNING: Before any cleaning and disinfection procedures are performed, unplug power cord from outlet to eliminate possibility of electrical shock.

NOTE: If additional cleaning is necessary, top covers may be removed and laundered using standard hospital disinfectant/detergent. DO NOT use temperatures in excess of 170°F (76°C).

NOTE: After washing, the mattress top cover is to be air dried or dried in a dryer at very low or no heat to protect it from heat-related damage.

1. Set washing machine to Regular Cycle.
2. Pre-soak with disinfectant/detergent in cold water for 10 minutes. DO NOT USE HARSH SOLVENTS OR CLEANERS.
3. Main wash cycle: 15 minutes (time dependent on soil level).
4. Rinse cycle: 5 minutes, minimum.
5. Spin/Drain cycle: 5 minutes, minimum.

Bottom Cover

1. Prepare the disinfectant according to the manufacturer's recommendations.
2. Prepare a separate bucket of warm, fresh water to be used for rinsing the equipment after cleaning/ disinfecting procedures are completed as instructed.
3. All surfaces of the mattress are to be wiped using a coarse cloth dampened with the disinfectant, prepared as directed by the manufacturer's recommendations, to remove organic material and visible soil.
4. Allow the mattress shell to remain wet with disinfectant solution for the manufacturer's recommended contact time.
5. Stains on the bottom cover may be treated using an approved stain remover, according to the chemical manufacturer's recommendations.
6. Rinse all surfaces of the mattress with fresh water and a clean cloth to remove chemical and organic residue.
7. After washing, the bottom cover must be allowed to air dry.

Cleaning Instructions

Control Unit



ELECTRICAL SHOCK HAZARD WARNING: Before any cleaning and disinfection procedures are performed, unplug power cord from outlet to eliminate possibility of electrical shock.

NOTE: Hand clean only. DO NOT place in sterilization room or chamber.

NOTE: DO NOT attempt to clean HEPA filters, as they are to be removed and replaced only.

NOTE: To keep equipment working efficiently and effectively for an extended time period, it is essential to make sure the equipment is cleaned regularly and well maintained.

1. Personal Protective Equipment should be used as directed by the Material Safety Data Sheet for the disinfectant.
2. Prepare the disinfectant according to the manufacturer's recommendations.
3. Turn off the control unit and disconnect it from all electrical power to avoid electrical shock.
4. When cleaning the control unit avoid excessive moisture, especially in areas where there are electrical connections and components, to prevent damage.
5. All surfaces of the control unit and the power cord are to be wiped using a coarse cloth, dampened with the disinfectant solution prepared as directed by the chemical manufacturer's recommendations, to remove organic material and visible soil.
6. Allow the control unit to remain wet with disinfectant solution for the manufacturer's recommended contact time.
7. Rinse all surfaces of the control unit with fresh water and use a clean cloth to remove chemical and organic residue.
8. After cleaning, all surfaces are to be dried with a clean, dry cloth.




Factory filter

Control unit air filter must be cleaned monthly. Replacement of the control unit air filter is recommended every 6 months.

1. Remove vented filter cover and factory filter.
2. Clean with water and mild detergent and allow to air dry.
3. Reinstall the filter when dry.

Preventive Maintenance

Check the items on this chart at the indicated intervals. If any of the items are loose, worn, bent, or distorted, immediately have them checked and/or repaired by an authorized Sizewise technician. Frequent maintenance and servicing will improve performance and extend bed frame life. For long-term use, the following maintenance chart should be followed:

-  **ELECTRICAL SHOCK HAZARD WARNING:** To avoid electrical shock, DO NOT open the control unit. Refer servicing to qualified personnel only.
-  **CAUTION:** The mattress requires regular maintenance to ensure performance and avoid premature wear, damage and injury.
-  **CAUTION:** Ensure that maintenance and installation are performed exclusively by qualified personnel.

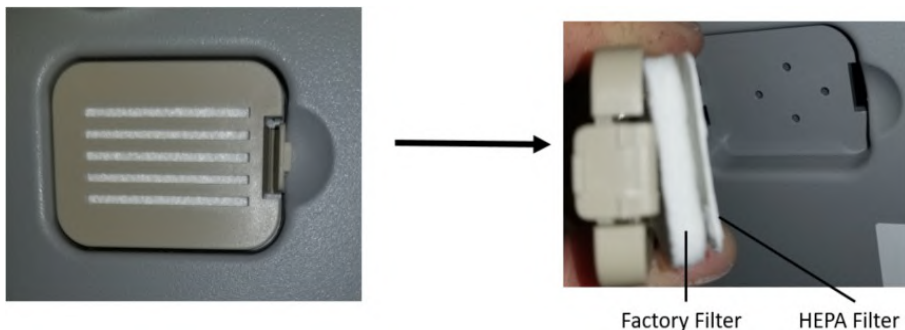
NOTE: All power cords are fastened in a manner to keep them free from moving or pinching parts. At any time parts are replaced, all cords should be secured into proper position to prevent damage.

Part/Assembly	Weekly	One Month	Three Months
Factory Filter		X	
HEPA Filter		X	
Top Cover		X	
Bottom cover		X	
Mattress Connections			X
Control Unit Functionality			X
Power Cord			X

The following is an equipment safety checklist that can be used with the maintenance chart to maintain and service this product:

- o Inspect top cover for punctures, rips, tears or damage.
- o Inspect bottom cover for punctures, rips, tears or damage.
- o Connect the control unit and verify proper operation (if installed).
- o Ensure air filter is clean and properly installed into control unit (if installed).
- o Ensure mattress is clean/disinfected and patient ready.

The factory filter must be cleaned weekly with water and mild detergent (see cleaning section). Replacement of the factory filter is recommended every 6 months.



HEPA

Installation

HEPA: (High Efficiency Particulate Air) filter.

NOTE: HEPA filters aid in contamination control for facilities. HEPA filters do not filter out gases and odor molecules such as chemical vapors and cigarette smoke.

NOTE: HEPA filter must be used in conjunction with the manufacturer supplied filter. DO NOT attempt to install HEPA filter without the original equipment filter.

NOTE: Ensure factory filter is completely dry before placing HEPA filter in unit.

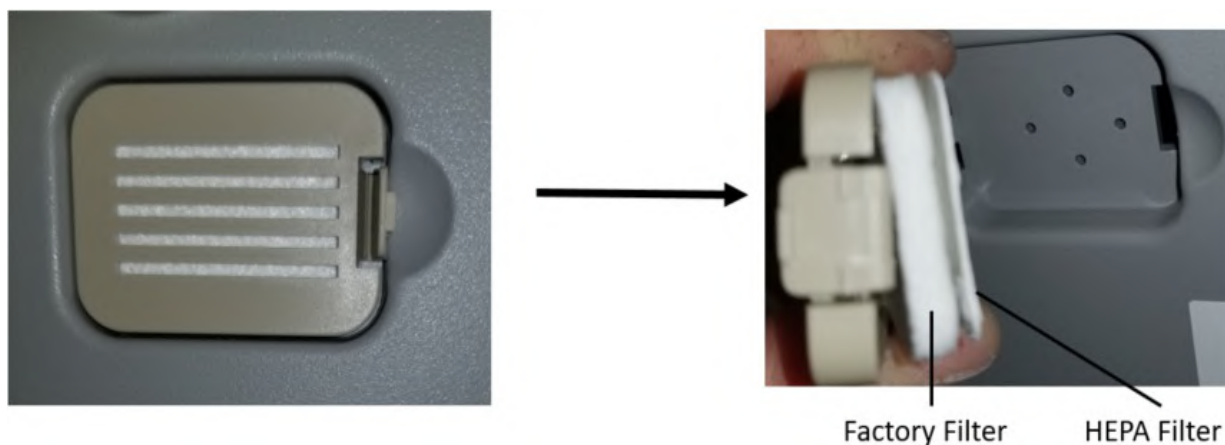
NOTE: The HEPA filter is to be installed in applicable models and pumps in conjunction with the next factory filter cleaning procedure.

NOTE: Installation and/or handling of HEPA filter requires PPE. Service personnel should wear a mask, gloves, and protective clothing to avoid exposure to possible contaminants.

NOTE: Tools are not required for installation of HEPA filter.

NOTE: Ensure unit is off and/or removed from power source prior to servicing or replacement of filter or HEPA filter.

1. Locate and remove vented filter cover.
2. Remove factory filter from filter cavity.
3. Ensure HEPA filter is clean.
4. Place HEPA filter on front of factory filter.
5. Re-install filters in filter cavity.
6. Re-install vented filter cover.



HEPA

Maintenance

- HEPA filters must be replaced monthly.
- Follow Installation procedure for monthly replacement of HEPA filter.

NOTE: DO NOT MODIFY HEPA filter for installation. Order filter from Sizewise to receive filter with correct dimensions.

NOTE: DO NOT attempt to clean HEPA filters, as they are to be removed and replaced only.

Troubleshooting

Problem	Possible Cause	Solution
Reduced air flow	— Possible clogged HEPA filter	— Replace HEPA filter
Excessive noise	— Possible obstruction — Possible clogged HEPA filter	— Ensure no obstructions around filter area — Replace HEPA filter
Odor	— Excessive contaminants in HEPA filter	— Replace HEPA filter

Storage

If you store your product for more than 30 days, we recommend:

1. Remove HEPA filter.
2. Place HEPA filter in an air-tight plastic bag or plastic wrap ensuring filter is sealed to prevent exposure to outside contaminants.
3. When you wish to operate product, reinstall HEPA filter.

Troubleshooting



ELECTRICAL SHOCK HAZARD WARNING: To avoid electrical shock, DO NOT open the control unit. Refer servicing to qualified personnel only.



CAUTION: Only authorized personnel should engage in the troubleshooting process. Troubleshooting by unauthorized persons could result in personal injury or equipment damage.

NOTE: If troubleshooting process does not resolve the problem, please contact Sizewise for service.

Problem	Possible Cause	Solution
Mattress not inflating	<ul style="list-style-type: none">— Air leak— Air restriction— Improper connection— Filter obstruction	<ul style="list-style-type: none">— Ensure hoses are not punctured, kinked, or disconnected.— Ensure proper connections from the mattress to the control unit.— Check air filters on the back of the control unit and service if necessary.
Power loss	<ul style="list-style-type: none">— Power disabled— Power cord failure	<ul style="list-style-type: none">— Check the ON/OFF switch.— Ensure power cord is not kinked or entangled.— Ensure power cord has no damage.

Storage and Disposal

NPT4™ should be stored in a dry location so that the components do not become contaminated with moisture. If NPT4 is stored for any period of time, ensure it is adjusted properly and that all components are in working order prior to operation.

End-of-life Sizewise products must be disposed of according to local laws and regulation. If your product contains a battery and/or electronic components, disposal of those components must be completed separate from standard waste disposal. Please contact Sizewise or your local authorities for disposal and recycling options.

If you store your product for more than 30 days, we recommend:

1. Remove HEPA filter.
2. Place HEPA filter in an air-tight plastic bag or plastic wrap ensuring filter is sealed to prevent exposure to outside contaminants.
3. When you wish to operate product, reinstall HEPA filter.

Limited Product Warranty

NPT4™

PLEASE READ THESE WARRANTY TERMS AND CONDITIONS CAREFULLY BEFORE USING YOUR SIZEWISE PRODUCT. BY USING THE PRODUCT, YOU ARE CONSENTING TO BE BOUND BY THE FOLLOWING WARRANTY TERMS AND CONDITIONS.

Limited Warranty.

Sizewise, L.L.C. ("Sizewise") warrants the above referenced product to be free from material defects in materials and workmanship for the warranty periods set forth below when the product is used and serviced properly in accordance with the specifications set forth in the Sizewise user manual in effect at the time of sale of the product, including without limitation the safety instructions and if applicable the safe working load and weight limitations set forth therein. If there is no period of time specified below, the warranty period shall be ninety (90) days. Unless agreed to otherwise in writing by Sizewise, the warranty periods commence on the invoice date of the original purchase. This warranty applies only against defects discovered within the warranty period and extends only to you, the Buyer. As used in this warranty Buyer means the original purchaser or original end user of the product designated at the time of purchase. Any reference to "you" is as the Buyer. Parts repaired or replaced under the terms of this warranty will be warranted for the remainder of the original warranty period only. Buyer is solely responsible for determining whether the products and services offered by Sizewise are appropriate for its intended use including use by Buyer's employees, invitees, contractors, representatives, third party beneficiaries, or any other person Buyer intends to use the product. Buyer acknowledges it has made the selection of the products based upon its own judgment and that the product is of a size, design, capacity, condition, quality, and durability selected by Buyer. Buyer expressly disclaims any reliance upon any statements or representations made by Sizewise or any other party on its behalf except as otherwise specifically provided for in this Limited Product Warranty. Buyer acknowledges and agrees that the remedy in this warranty for the repair and replacement of defective product or part(s) shall constitute the sole remedy in the event of a defective product or part(s). THE WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. Sizewise's obligations under this warranty are limited as set forth below.

Warranty Period and Coverage.

NPT4™

AIR SYSTEM - if within first 36 months from the date of purchase a defect is found in material or workmanship, Sizewise will inspect and repair or replace the product at no charge. If within months 37 through 60, a defect is found in material or workmanship, Sizewise will inspect and repair or replace the defective item at a charge not to exceed 50% of the prevailing retail price at the time of return.

TOP COVER, BOTTOM COVER, FOAM CAVITY AND FOAM COMFORT LAYERS - if within the first 24 months from the date of the purchase, a defect is found in material or workmanship, Sizewise will inspect and repair or replace the product at no charge. During the normal use of a product, fabrics may stretch and foam layers may discolor and lose some resiliency. This warranty does not cover changes in materials from normal use.

MAP™ LINER – if within the first year 12 months of the date of purchase a defect is found in materials or workmanship on any MAP™ Liner, Sizewise will inspect or replace it at no charge.

RF WELDED SEAMS - if within the first 60 months of the date of purchase a defect is found in the materials or workmanship on any RF Welded air cell seam, Sizewise will inspect and repair or replace the RF welded component at no charge.

ELECTRONIC COMPONENTS -the optional control unit is covered by a separate 1 year warranty. Refer to the Control Unit User Manual for warranty details.

Conditions and Restrictions.

This warranty is valid only in accordance with the conditions set forth below:

The warranty applies to this Sizewise product only while:

- it remains in the possession of the Buyer and proof of purchase is demonstrated,
- it has not been subjected to accident, misuse, abuse, improper service, or modification,
- claims are made within the warranty period.

• This warranty does not apply to any other products or devices sold separately regardless of whether used with this product. Such other products or devices, to the extent sold with a warranty, will be subject to the separate limited product warranty set forth in the user manual for such product or device.

• Sizewise's sole liability shall be discharged by replacing or repairing, at Sizewise's option, the product or its part or parts which are determined by Sizewise to be defective under normal and proper use during the warranty period.

• Buyer shall notify Sizewise or the authorized Sizewise dealer immediately but in no event more than seven (7) days after the date of discovery of any alleged defect by contacting Sizewise Parts and Service at 800-814-9389 Monday through Friday 8am–5pm local time.

• If the product or part should be returned to Sizewise, a return authorization number (RA#) must be obtained by Buyer from Sizewise. The RA# will be valid for 21 days from the date it is issued.

• Buyer is responsible for any shipping, freight, handling, pickup, or delivery charges or fees including without limitation any expediting fees involved with the delivery of the defective product or parts to Sizewise's factory for repair or replacement.

• If on-site technical service is required, as determined by Sizewise, a service representative will be dispatched during Sizewise's standard service hours Monday through Friday 8am–5pm local time, provided the product is located within Sizewise's service territory.

• If Sizewise determines the problem with the product or part(s) is a result of defective material or workmanship, the product or part will be replaced or repaired at the discretion of Sizewise, and at no charge to the Buyer; however, this is subject to the limitations and exclusions of this Limited Product Warranty.

• At the election of Sizewise, replacement parts may be new or refurbished; Sizewise reserves the right to substitute materials if original materials are no longer available.

• If Sizewise determines the product or part that Buyer has requested warranty services on are not covered by the warranty for any reason including, without limitation, because it is outside of the warranty period, excluded from the warranty, or the warranty is void, Buyer shall pay for the repair or replacement services, including parts and labor performed by Sizewise at Sizewise's prevailing time and material rates plus freight and delivery.

- If Buyer declines the repair or replacement service upon notice from Sizewise that it is not covered under warranty, Buyer shall reimburse Sizewise for all costs from investigating and responding to Buyer's request.
- Any costs to Buyer as referred to herein shall be at Sizewise's prevailing time and material rates plus any freight and delivery charges incurred by Sizewise.
- Any assistance provided by Sizewise outside the terms of this warranty does not waive the limits of this warranty.
- Sizewise does not pay labor outside the United States.
- Any description of Sizewise's products is for identification purposes only and is not an express warranty.
- Loaned products, demo or sample products, and/or consumable products including without limitation batteries and sheets are furnished to Buyer on an "AS IS WITH ALL FAULTS" basis.

EXCLUSIONS AND LIMITATIONS .

This Limited Product Warranty shall not apply to the below listed events, occurrences, actions and/or items. Sizewise shall have no obligation to make repairs, replace, or correct products including any part or parts of the product as the result of Sizewise's determination of any of the following:

1. Software (PROM) or firmware version upgrades or updates or any other changes and/or any outages, interruptions, delays, attacks, malware, or any other technology or viruses on such software or firmware or Buyer's network, if applicable to this product.
2. Normal wear and tear of the product including, without limitation, normal discoloring, body impressions on mattresses or loss in some resiliency, if applicable to this product, and/or any cosmetic items, consumable items including, without limitation, mattresses, casters, sheets, handsets, and batteries as these items are not covered by this warranty.
3. Damage due to improper transport, storage, installation, maintenance, use, repair, or failure to follow Sizewise's instructions or procedures as detailed in the user manual.
4. Damage or malfunctions resulting from work performed by service providers not authorized by Sizewise .
5. Repairs performed on a Sizewise product or parts missing a serial number or with a serial tag that has been altered, tampered with, or defaced in any manner .
6. Service calls to correct installation of the product unless installed under contract by Sizewise or its partners. and with regard to installation, the terms of the service contract only shall apply to service installation corrections, not this warranty.
7. Shipping, freight, handling, pickup, and delivery charges or fees involved with delivery of the products and or part(s) to Sizewise's factory for repair or replacement and returning the replacement or repaired products and/or parts to Buyer.
8. Any labor costs incurred beyond the applicable labor warranty period.
9. Damage or product failure from causes external to the product or part(s) including, without limitation, power or electric failure or surges, electrical wiring not in compliance with electrical codes, or Sizewise user manual specifications.
10. Damage caused by failure to provide reasonable and necessary maintenance as outlined in the user manual .
11. Damage caused by the use, misuse, negligence, loss, or abuse of the product or any parts by Buyer, including without limitation any third party beneficiaries, end user, caregivers, patients, or any others that Buyer intends to use the product, including, without limitation, (except Sizewise or an authorized Sizewise service provider):
 - a. exceeding any specified weight limitations in any product documentation such as the user manual and, including without limitation as applicable to the product, the Safe Working Load, Maximum Patient Weight, and/or Maximum Load as those terms are defined in the product documentation, user manual and by applicable regulations,
 - b. to the extent the product specifies a minimum load/weight criteria including without limitation a Minimum Patient Weight in order for it to function property, then any use not in compliance therewith.
 - c. cleaning upholstery or fabrics with harsh chemicals, or bleach, outside the recommended cleaning guidelines,
 - d. altering, tampering with, or modifying in any manner without the express written consent of Sizewise any part(s) or structural components or appurtenances of the products,
 - e. use of the product or part(s) in any manner for which it is not designed or in any manner inconsistent with the information set forth in the Sizewise user manual, including, without limitation, use with other devices, accessories, cables or ancillary products including without limitation inappropriate replacement parts and/or repairs, for which it was not intended.
12. Exposure of the product or part(s) to accident, acts of God, or natural causes (such as natural disasters, fire, flood, wind, water or power failures, or any acts or threats of terrorism, both domestic and foreign) whether foreseen or unforeseen.
13. Operation of the product beyond its normal useful life.
14. Buyer's failure to show proof of purchase.
15. Products or items not manufactured by Sizewise. Rather, for products or items obtained by Sizewise from an original manufacturer or third party supplier, Sizewise may assign to the Buyer any warranty rights in such products or items that Sizewise may have from the original manufacturer or third party supplier, to the extent such assignment is allowed by the original manufacturer or third party supplier.

Disclaimer and Release .

The warranties provided herein are the exclusive warranties given by Sizewise and supersede any prior, contrary, or additional representations or warranties, whether oral or written. TO THE EXTENT NOT PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. EXCEPT FOR THE EXPRESS WARRANTIES IN THIS LIMITED PRODUCT WARRANTY AND TO THE EXTENT NOT PROHIBITED BY LAW, SIZEWISE DISCLAIMS ANY AND ALL OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED WARRANTIES, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, AND ANY WARRANTIES ARISING FROM COURSE OF DEALING, USAGE OF TRADE, OPERATION OF LAW, OR OTHERWISE WITH RESPECT TO ANY PRODUCT, SERVICES, PARTS INCLUDING REPAIRED OR REPLACED PRODUCTS AND PARTS ARE HEREBY DISCLAIMED AND EXCLUDED. SIZEWISE ALSO HEREBY DISCLAIMS AND EXCLUDES ALL OTHER OBLIGATIONS OR LIABILITIES, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, WITH RESPECT TO ANY NONCONFORMANCE OR DEFECT IN ANY PRODUCT OR PART(S), INCLUDING BUT NOT LIMITED TO: (A) ANY OBLIGATION, LIABILITY,

Limited Product Warranty D-L00-001 rev.3

RIGHT, CLAIM, OR REMEDY IN TORT, WHETHER OR NOT ARISING FROM THE NEGLIGENCE OF SIZEWISE OR ITS SUPPLIERS (WHETHER ACTIVE, PASSIVE, OR IMPUTED); AND (B) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM, OR REMEDY FOR LOSS OF OR DAMAGE TO ANY PRODUCT OR PART(S). This disclaimer and release shall apply even if the express warranty set forth above fails of its essential purpose. SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES, SO THIS DISCLAIMEER MAY NOT APPLY TO YOU. TO THE EXTENT SUCH WARRANTIES CANNOT BE DISCLAIMED UNDER THE LAWS OF YOUR JURISDICTION, SIZEWISE LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

Exclusive Remedies .

For any product described above that Sizewise determines to have failed to conform to this limited warranty, Sizewise will provide, at its option, one of the following:

- (1) repair;
- (2) replacement; or
- (3) refund of the purchase price.

Sizewise Limited Product Warranty service may be obtained by contacting Sizewise or the authorized dealer from whom Buyer purchased the item . Sizewise compensates only Sizewise-authorized service providers for warranty trips within their normal service area to repair commercial products at the customer’s location.

THESE SHALL BE THE SOLE AND EXCLUSIVE REMEDIES OF THE BUYER FOR ANY BREACH OF WARRANTY.

EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES.

SIZEWISE AND/OR ITS SUPPLIERS SHALL HAVE NO OBLIGATION OR LIABILITY, WHETHER ARISING IN CONTRACT (INCLUDING WARRANTY), TORT, OR ANY OTHER LEGAL THEORY (INCLUDING ACTIVE, PASSIVE, OR IMPUTED NEGLIGENCE AND STRICT LIABILITY), OR OTHERWISE, FOR DAMAGE TO THE PRODUCT INCLUDING PART(S), PROPERTY DAMAGE, DEATH, PERSONAL INJURY, LOSS OF USE, GOODWILL, REVENUE OR PROFIT, COST OF CAPITAL, COST OF SUBSTITUTE PRODUCT, ADDITIONAL COSTS INCURRED BY BUYER (BY WAY OF CORRECTION OR OTHERWISE), OR ANY OTHER INCIDENTAL, SPECIAL, INDIRECT, COMPENSATORY, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, WHETHER RESULTING FROM NONDELIVERY, USE, MISUSE, OR INABILITY TO USE THE PRODUCT, SERVICES OR PART(S). This exclusion applies even if the above warranty fails of its essential purposes and regardless of whether such damages are sought for breach of warranty, breach of contract, negligence, or strict liability in tort or under any other legal theory . SIZEWISE LIABILITY SHALL under no circumstance exceed THE AMOUNT PAID BY BUYER FOR THE RELEVANT defective PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSION ON SUCH MAY NOT APPLY to you.

EXTENDED WARRANTY . If the product covered under the Limited Product Warranty set forth herein had from Sizewise an extended warranty option made available only at the time of the Buyer’s original purchase from Sizewise, Buyers who then also purchased such extended warranty, and have proof of such purchase, may extend the warranty period stated above in the Limited Product Warranty on parts, electronics, frame, and labor relating to parts, electronics, and frame repairs, as applicable, for an additional one (1) or two (2) years, whichever extension is purchased by Buyer (“extended warranty period”). Other than the extension on the warranty period, all other terms of the limited product warranty including without limitation the conditions and restrictions, exclusions and limitations, disclaimer and release, and exclusion of consequential and incidental damages of the original limited product warranty apply during the extended warranty period. For the purpose of clarity, an extended warranty is not available where the original warranty period is less than one (1) year, and an extended warranty may only be purchased by Buyer at the time of the original purchase of the product from Sizewise.

To make a warranty claim, contact:

SIZEWISE

8601 MONROVIA STREET

LENEXA, KS 66215

800-814-9389 Monday through Friday 8am-5pm local time

Complete this portion and keep for your records .

Purchased From: Sizewise

Product/model:

Serial number:



8601 Monrovia Street
Lenexa, KS 66215

800-814-9389
sizewise.com

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