



# Manage, Track and Analyze Equipment Rental and Repair Services

Patient care is challenging—managing patient equipment should be easy. The re-imagined MyAgility 2.0 offers a suite of new and enhanced capabilities to help ease staff burdens.

## RENTAL

Quickly order equipment from your facility's custom rental catalog. Place all pickup and replacement requests electronically to help save time.

## EQUIPMENT STATUS

Stay up to date with the easy-to-use equipment order status bar. Whether ordering rental equipment or requesting repair services, MyAgility 2.0 keeps you informed on the status of your request.

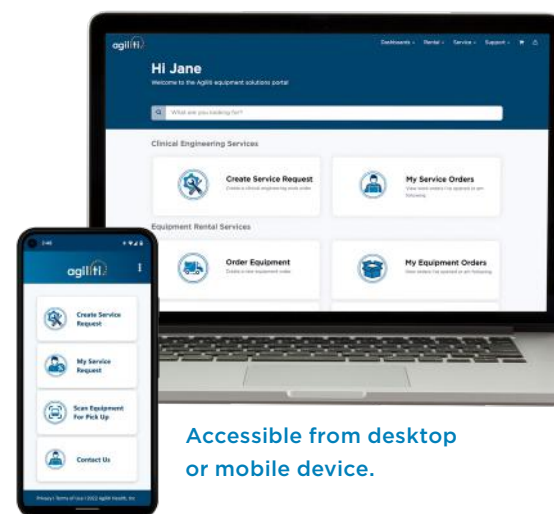
## SERVICE

Request repair services on contracted, hospital-owned equipment by selecting an asset, then adding a brief description of requested service and you're done.

## REPORTING

View and export up-to-date reporting on several key metrics to help ease your compliance and reporting efforts. Check the status of repairs within your facility, PM completion rates and more.

Key Features	Rental	Service
Manage equipment rentals and service	✓	✓
Order tracking with visual status	✓	✓
Customized equipment catalog/inventory	✓	✓
Single sign-on option with Microsoft Azure	✓	✓
Track equipment at the patient level	✓	
Assign future pickup dates by patient or asset	✓	
Search for assets in your facility		✓
Message Agility repair technicians		✓
Reporting dashboards		✓



Accessible from desktop or mobile device.

Watch our [Rental](#) and [Service](#) demo videos >

[Contact your Agility representative](#) to learn more and begin setting up your facility or IDN account.  
[agilityhealth.com](https://agilityhealth.com)

**Manage Orders:** Easily track and manage rental and repair orders, including pickup requests

70000020

Actions ▾

🟢 Processing

🟢 Out for Delivery

🟠 Delivered

○ Pickup requested

○ Picked Up

Ordered Date  
06-01-2024 10:55 PM

Ordered by  
Nurse Two

Facility  
Birch Rental CES ...

Delivery Department

Patient  
Daniel Young

Patient Department  
Rehab

**Reporting:** View and export reports for improved compliance

### Clinical Engineering Dashboard

PMs Due This Month

100

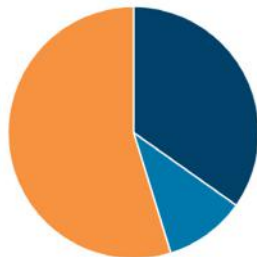
Open PMs Past Due

2

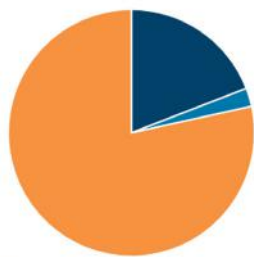
WOs On Hold

1

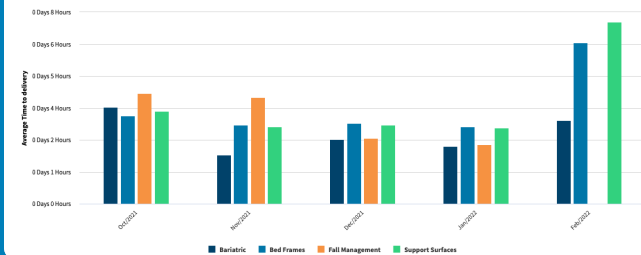
All Devices PM Status - Current Month



Critical Devices PM Status - Current Month



Average Time to Delivery - by Equipment Type



**Request Service:** Enter equipment asset information for quick repair request, MyAgility will auto-populate fields

### Create Service Request

Please enter all the required information to receive service on your medical device.



Upon completion of the form, click the submit button on the right.  
A work order will be generated and you will receive a confirmation email with the details and link to track the status of your work order.

#### Asset Info

\* Agility asset ID

1405489



This is an example Agility Asset ID tag to look for on the device

Manufacturer

Datex-Ohmeda

Model name

1226

Asset Type

Regulators, Suction

Department

### About Agility

Working side-by-side with clinicians, supply chain teams and clinical engineers in more than 10,000 locations gives us a unique perspective on medical equipment management. We believe optimizing patient outcomes and driving meaningful operational savings requires an end-to-end approach. So, we offer solutions that connect departments, fix fragmented processes and free healthcare professionals to focus on what they do best — providing exceptional care and best-in-class patient experiences.

**For more information, visit [agilityhealth.com](https://agilityhealth.com).**

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