

CHALLENGE



A medical equipment manufacturer was faced with a field remediation affecting more than 130,000 units. Remediation needed to be completed within FDA guidelines and the units affected were spread across the United States.

SOLUTION



Because of our ISO 13485:2016 certification, nationwide infrastructure, technician skillset and economical approach, the manufacturer chose Agiliti to complete the remediation.

RESULTS



Performed within budget



Exceeded quality standards



Manufacturer's customers satisfaction score



Documentation process throughout project



130,566 units completed



575 Manufacturer customer sites completed (100%)



Serviced in 48 states



Project duration: 15 months

LET'S TALK

Contact us to discuss your needs and learn more about our other services:

- Equipment fleet logistics
- Product installation
- Preventive maintenance and repair
- Device upgrade projects
- Limited release programs
- Equipment rentals

Visit us online at www.agilitihealth.com/manufacturers or call 855.604.5464

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